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Testimonials from Unitarian Universalist churches

“I love working with Vanco. Their customer service is by far the best of any online or software support I regularly deal with. They respond quickly to any request. If the problem is complex, they will call me to talk through it. All the support staff is thoroughly knowledgeable about Vanco’s products. I wish more companies would take their customer service to this level!”

Unitarian Universalist Congregation of Asheville — Asheville, NC

“Switching to Vanco was one of the best decisions I’ve ever made! Their customer service from sales through implementation was excellent. Even now when I have a question, the answer is never more than minutes away. Our members, even the non-tech types, find it easy to use. And the fees are so much less than what we were paying before. Thank you Vanco!”

First Unitarian Universalist Society — Burlington, VT

“We’ve enjoyed Vanco’s great customer service, and the competitive rates are a plus.”

Eliot Unitarian Chapel — Kirkwood, MO

“Five years ago we enlisted Vanco to provide a secure way for us to accept online contributions and fee payments. Our donors and event registrants are pleased with the ease of payment, and our staff is delighted with the report capabilities and the ability to edit our own payment page. We also appreciate Vanco’s personal customer service, which is both excellent and speedy!”

Pacific NW District – UUA — Bellevue, WA

“We’ve been a Vanco client since 2006. I’ve been impressed with the timeliness and accuracy of the reports, the ease of using the online interface—it’s easy-to-update, easy-to-add accounts—and our members are happy to be able to schedule their own payments through our website.

We’ve also found that Vanco is a good value. The fees charged are reasonable and we appreciate the smooth monthly cash flow generated by our electronic giving participants.”

First Unitarian Universalist Church — Houston, TX