

11:30 AM

DIRECTORS UPDATE

JIM SARGENT

DISCUSSION	Jim Sargent reported on the early results for the announcement of a mandatory mail order program. Feedback for members was uniformly negative, and the timing of the primary mailings was off due to a change of personnel at Highmark responsible for program rollout. The Director took action to suspend the mandatory component of the program and replace it with a structured information campaign to promote the value and simplicity of mail order for a 90-day supply of maintenance drugs.
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11:45 AM

APPROVAL OF AUGUST 1, 2014 MINUTES

KATHY BUREK

DISCUSSION	VOTE: M – Larry Ladd;, S – Barbara Johnson, to accept the minutes of August 1, 2014 with minor edits. Approved unanimously. The next EBT will be by teleconference, 10AM on Friday, December 12, 2014. The meeting will be devoted to hearing the report of the auditors. Meeting adjourned at 11:50 PM.
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