

Updated: April 7, 2023
Title: Gift Processing Specialist
Staff Group: Stewardship and Development
Reports To: Gift Processing Manager
Location: Boston, Massachusetts (virtual with proximity to Boston)*
Grade: 8, full-time with benefits
Hours/Week: 35

Purpose

Key responsibilities include promptly depositing funds received, accurately entering gift information, generating gift acknowledgements in a timely manner and processing unrestricted and restricted major gifts, including setting up of multi-year pledges. This includes processing cash and non-cash gifts received in person, online and by mail including via bank lockboxes. Processes gifts from special collections and umbrella gifts for the benefit of other Unitarian Universalist (UU) entities. Responsible for processing and acknowledging gifts of stock. Preparation of data and regular gift and/or reconciliation reports.

Principal Responsibilities

1. Enters gifts into the donor database (currently Raiser's Edge), including pledges and recurring gifts, and updates donor information or creates new constituent records as needed.
2. Deposits (via scan-deposit or other means) live checks received by Stewardship and Development and codes to the appropriate general ledger account.
3. Processes online and offline credit card and direct debit gifts.
4. Administratively oversees stock and mutual fund gifts, including providing instructions and assistance to donors and their financial brokers, working with our broker to liquidate gifts, and reconciling gift proceeds.
5. Manages "umbrella gifts" (gifts received for distribution to other UU entities) from inception through disbursement to recipient entities.
6. Gathers and stores (electronically) all supporting documentation for each gift processed.
7. Prints and mails gift acknowledgements, and/or generates print files and submits to third-party vendor for production. Ensures accuracy of all acknowledgements generated.
8. Prepares regular reports on cash, pledges and payments received to Stewardship and Development and Finance staff groups. Performs regular reconciliations to confirm accurate entry.
9. Works with donors, congregations, and other organizations to answer giving questions and resolve issues. Works with the Finance office to resolve any incorrectly credited or designated gifts.
10. Manages and completes special projects as requested, which may include event support, website content maintenance, or staff group representation on cross-functional teams, etc.
11. Performs additional duties as requested by supervisor.

Qualifications

This is a Grade 8 position (expected hiring range \$47,000-\$49,000 depending on experience). Note that qualifications may be met as a result of lived experience, volunteer work, professional experience, and/or formal or informal training.

- The ideal candidate will have a minimum of 2 years of experience working in a nonprofit environment and be proficient using the Raiser's Edge or comparable donor database.
- Candidate must be highly organized with superb attention to detail, solid time management skills, and be able to work independently as well as part of a team.
- Demonstrated proficiency in Microsoft Office Suite, particularly in Excel and Word, is essential. Strong verbal, written, and interpersonal communication skills are important.
- The successful candidate will have the ability to prioritize diverse responsibilities effectively, show flexibility and patience, and have a sense of humor.
- Additional qualities include the ability to interact with a variety of individuals and constituencies graciously, as well as be able to maintain the confidentiality of sensitive information.

- Understanding of issues around anti-racism, anti-oppression, and multiculturalism
- Work or lived experience with communities of color or indigenous peoples is of particular value.
- Willingness to work in an organization in which the dismantling of white supremacy is a high priority.

*Location: Be located within commuting distance of our Boston office to meet onsite requirements of the job, estimated to be an average of 1 – 2 times per month.

How to Apply

People with disabilities, people of color, indigenous people, Hispanic/Latinx, and LGBTQ candidates are encouraged to apply. The UUA is committed to developing a diverse and talented staff team. If you are excited about this role, but are unsure whether you meet 100% of the requirements, we encourage you to inquire and/or apply. Send cover letter and résumé—indicating “Gift Processing Specialist” in the subject line—via email to careers@uua.org, via fax to (617) 948-6467, or to Human Resources, UUA, 24 Farnsworth Street, Boston, MA 02210. E-mail submissions preferred.

About the UUA

The Unitarian Universalist Association is a progressive religious denomination headquartered in Boston’s waterfront Fort Point Innovation District. Our faith community of more than 1,000 self-governing congregations brings to the world a vision of religious freedom, tolerance, and social justice. Our normal workweek is 35 hours, we pay 80% contribution towards health insurance premiums, 10% towards retirement (after one year), and have generous paid time-off policies. We are a great place to work and we value diversity. The UUA is an Equal Opportunity Employer and is committed to the full inclusion of all. As part of this commitment, the UUA will ensure that applicants and staff with disabilities are provided reasonable accommodations.

If reasonable accommodation is needed to participate in the job application or interview process, to perform essential job functions, and/or to receive other benefits and privileges of employment, please contact the Office of Human Resources at (617) 948-4648 or humanresources@uua.org.

Proof of a full course vaccination against COVID-19 is a requirement of employment, in alignment with the UUA's commitments to science and equity, protecting those who are most vulnerable. Medical exemptions are considered upon recommendation from a provider.

Please contact the Office of Human Resources at (617) 948-4648 or humanresources@uua.org. For more information on the UUA, visit us online at UUA.org and uuworld.org.

Support for the Mission and Values of the Association

The mission of the Unitarian Universalist Association (UUA) is to equip congregations for health and vitality, to support and train lay and professional leaders, and to advance Unitarian Universalist values in the world.

While it is not generally required or expected that an applicant/employee identify as a Unitarian Universalist (UU) or be a member of a UU congregation in order to work at the UUA, all UUA staff members are expected to perform their job duties in accordance with the UUA's values, principles and mission. In particular the following points, drawn from the Seven UU Principles, are of particular importance for the UUA's work environment and staff culture:

- The inherent worth and dignity of every human being: We affirm the need for a human-centered workplace that allows our diverse staff to flourish. We also understand that our wider culture and society oppresses and denies human dignity, and we seek to counter the effects of that oppression in our hiring and workplace culture so that each person feels whole and valued.
- Justice, equity and compassion in human relations, and the goal of world community with peace, liberty and justice for all: We speak openly and publicly of our support for social and political issues, including LGBTQ equity, racial justice, climate justice, gender equity, and reproductive justice.
- The interdependent web of existence: We recognize that the liberation of all people is interwoven, and we work to counter patriarchy, white supremacy, colonialism, homophobia, transphobia, environmental exploitation, and other interrelated systems of marginalization.