

ADA POLICY

Murray Grove Association Retreat & Renewal Center (Murray Grove) is committed to making our facilities and programs accessible to all. Murray Grove does not discriminate on the basis of disability in admission or access to its programs or activities, in hiring or in contracting. All of our buildings are on single levels and are accessible to patrons using standard sized wheelchairs and walkers. Upon request, with two weeks' notice, information for programs will be made available in alternative formats such as large print, recorded audio format, computer disc, or via Murray Grove's website.

Murray Grove is committed to eliminating physical barriers to its services, and continue to make upgrades as funds are available. Wheelchair accessible parking is available in front of our buildings, though our drive is stone, not paved. Our property is rustic, with most paths grass or groundcover. Wheelchair ramps provide entry to our Fireside Lodge, Friedrich Guest House, Cone House. Friedrich Guest House has an accessible bathroom; toilet, sinks and showers. At this time, we do not have an ADA pool lift to make our pool accessible. Our accommodations provide a friendly and comfortable environment for everyone to enjoy.

Upon advanced request, we will relocate a program or workshop to an alternative location to accommodate patrons with disabilities. Our staff is committed to giving participants the richest experiences possible – advance conversations to address any accommodations needed help us to do that. If you experience any difficulty accessing or navigating our websites or have any accessibility-related questions or comments, we are listening. Please contact us at [609-693-5558](tel:609-693-5558) or via email at murraygrove@murraygrove.org with a description of the issue you encountered and your contact information. Your experience matters to us.

Guide dogs and service animals welcome, however we do not allow emotional support dogs, or other animals, at this time.

Outdoor directional signage is not in Braille however staff will accommodate guests who are blind or have low vision, by offering assistance with printed & visual information.

Our website may contain material from various third-party web links, including social media, which are used to share additional content about nearby activities, venues, and services that may be of interest to our guests. These third-party sites may have accessibility issues that are beyond our control. We invite you to review further public accessibility information directly from these third-party links. If you are need of further assistance or need to report an issue, please contact us.

If a patron requires other special accommodations to assist with this or other disabilities, Murray Grove requires a request in writing by mail, fax or email. All requests must be received 15 business days in advance of the program, event or visit. Crystal Cassella, our Relationship Manager, serves as our ADA Coordinator, and can be reached at 609-693-5558 during regular business hours. Murray Grove confers Lacey Township's Health Department related to ADA matters.

Americans with Disabilities Act Grievance Procedure Complaints concerning discrimination on the basis of disability by Murray Grove may be sent to Crystal Cassella, Relationship Manager & ADA Coordinator at murraygrove@murraygrove.org, or at the address below. Ms. Cassella will contact the complainant within 15 calendar days after receipt of the complaint to discuss the complaint and will respond in writing within 15 days of the discussion.

Murray Grove
Attn: Assistive Services
431 US Highway 9 Lanoka Harbor, NJ 08734
Phone: 609-693-5558

Email: murraygrove@murraygrove.org