



Updated: September 13, 2021
Title: Gift Processing Specialist
Staff Group: Stewardship and Development
Reports To: Gift Processing Manager
Location: Open (metro Boston, MA preferred)*
Grade: 8, full-time with benefits

Purpose

To support the fundraising program of Unitarian Universalist Association as part of the gift processing team. In addition to routine gift processing responsibilities—such as, gift entry, reconciling income streams, generating acknowledgements and tribute gift notifications—to manage the “life cycle” of recurring gifts for designated UUA programs, including the anticipated launch of a new monthly giving program to support the Association’s social justice initiatives.

Principal Responsibilities

1. Enters gifts received by Stewardship and Development into the Raiser’s Edge database, including pledges and pledge terms, and updates donor information or creates new constituent records as needed.
2. Processes online and offline credit card and direct debit gifts.
3. Downloads and enters gifts received via various donation platforms including Facebook, Benevity, YourCause, EveryAction, and PayPal Giving Fund.
4. Manages regular Recurring Gifts to funds other than Friends of the UUA, including setting up, monthly charging, and resolving payment issues.
5. Gathers and stores (electronically) all supporting documentation for gifts processed.
6. Receives (via multiple avenues) and acknowledges gifts to the UUA’s Living Tradition Fund, including tribute notifications.
7. Prepares regular (weekly) gift reports to Stewardship and Development and Finance staff.
8. Works with donors, congregations, and other external constituencies to answer questions and resolve gift-related issues. Works with the Finance office to resolve any incorrectly credited or designated gifts.
9. Manages and completes special projects as requested, which may include event support, website content maintenance, or staff group representation on cross-functional teams, etc.
10. Performs additional duties as requested by supervisor, Stewardship and Development Deputy Director, the Director of Stewardship and Development, the Executive Vice President, or the President.

Qualifications

This is a Grade 8 position (expected hiring range \$33,600-\$48,900 depending on experience). Qualifications may be met as a result of lived experience, volunteer work, professional experience, and/or formal or informal training.

The ideal candidate will have a minimum of 3 years of experience working in a nonprofit environment and be proficient using Raiser’s Edge, EveryAction, or comparable donor database.

Candidate must be highly organized with superb attention to detail, solid time management skills, and be able to work independently as well as part of a team. Demonstrated proficiency in the Microsoft Office Suite, particularly in Outlook, Excel, and Word, is essential. Strong verbal, written, and interpersonal communication skills are important. The successful candidate will have the ability to prioritize diverse responsibilities effectively, show flexibility and patience, and have a sense of humor.

Additional qualities include the ability to interact with a variety of individuals and constituencies graciously, as well as be able to maintain the confidentiality of sensitive information. Work or lived experience with communities of color or indigenous peoples is of particular value. Eagerness to work in an organization in which the dismantling of white supremacy is a high priority.

* Location is open in the continental United States. For candidates in the metro Boston, MA area, during the COVID-19 pandemic the Boston offices of the UUA remain closed, and as such, this will be a work-from-home position until our offices reopen.

How to Apply

The UUA is committed to developing a diverse and talented staff team. People with disabilities, people of color, indigenous people, Hispanic/Latinx, and LGBTQ candidates are encouraged to apply. If you are excited about this role, but are unsure whether you meet 100% of the requirements, we encourage you to inquire and/or apply. Send cover letter and résumé—indicating “Gift Processing Specialist” in the subject line—via email to careers@uua.org, via fax to (617) 948-6467, or to Human Resources, UUA, 24 Farnsworth Street, Boston, MA 02210. E-mail submissions preferred.

About the UUA

The Unitarian Universalist Association is a progressive religious denomination headquartered in Boston’s seaport Fort Point Innovation District. Our faith community of more than 1,000 self-governing congregations brings to the world a vision of religious freedom, tolerance, and social justice. Our normal workweek is 35 hours, we pay 80% contribution towards health insurance premiums, 10% towards retirement (after one year), and have generous paid time-off policies. We are a great place to work and we value diversity. The UUA is an Equal Opportunity Employer and is committed to the full inclusion of all. As part of this commitment, the UUA will ensure that applicants and staff with disabilities are provided reasonable accommodations. If reasonable accommodation is needed to participate in the job application or interview process, to perform essential job functions, and/or to receive other benefits and privileges of employment, please contact the Office of Human Resources at (617) 948-4648 or humanresources@uua.org. For more information on the UUA, visit us online at UUA.org and uuworld.org.

Support for the Mission and Values of the Association

The Unitarian Universalist Association is a progressive and historic religious denomination. While it is not generally required or expected that an applicant/employee identify as a Unitarian Universalist (UU) or be a member of a UU congregation in order to work at the UUA, all UUA staff members are expected to perform their job duties in accordance with the UUA’s values, principles and mission. In particular the following points, drawn from the Seven UU Principles, are of particular importance for the UUA’s work environment and staff culture:

- The inherent worth and dignity of every human being: We affirm the need for a human-centered workplace that allows our diverse staff to flourish. We also understand that our wider culture and society oppresses and denies human dignity, and we seek to counter the effects of that oppression in our hiring and workplace culture so that each person feels whole and valued.
- Justice, equity and compassion in human relations, and the goal of world community with peace, liberty and justice for all: We speak openly and publicly of our support for social and political issues, including LGBTQ equity, racial justice, climate justice, gender equity, and reproductive justice.
- The interdependent web of existence: We recognize that the liberation of all people is interwoven, and we work to counter patriarchy, white supremacy, colonialism, homophobia, transphobia, ableism, environmental exploitation, and other interrelated systems of marginalization.